



PRIVACY POLICY

The Complete Cricketer Academy is committed to protecting your privacy. This Privacy Policy applies to our website and governs data collection and usage. By using our website, you consent to the data practices described herein.

This website Privacy Notice applies to any personal information that we collect through this website and any other sub-domains: <https://www.thecompletecricketer.co.za/>

Definitions:

Cookie(s) means a small text file (up to 4KB) created by a website that is stored in the user's computer either temporarily for that session only OR for a period with a reasonable expiry date OR permanently on the hard disk (persistent cookie). Cookies provide a way for the website to recognise you and keep track of your preferences.

Data means information in electronic format.

Data Subject means the person to whom personal information relates to.

IP Address means a unique address that identifies a device on the Internet or local network.

Personal Information means information relating to you or any other living person or existing legal entity, including but not limited to –

Information

Any identifying number, symbol, e-mail address, physical address, telephone number or other particular assignment to the person;

Correspondence sent by the person that is implicitly or explicitly of a private or confidential nature or further correspondence that would reveal the contents of the original correspondence;

The name of the person if it appears with other personal information relating to the person or if the disclosure of the name itself would reveal information about the person, provided that such information is not in the public domain in the same or in a different format or held by a public body and publicly accessible.

POPIA means the Protection of Personal Information Act 4 of 2013.

Regulator means the Information Regulator.

The Complete Cricketer Academy, “we”, “us”, “our” refers to the business, The Complete Cricketer Academy.

Traffic Data means any data processed for the purpose of the conveyance of a communication on an electronic communications network in respect of the communication and included data relating to the routing, duration or time of a communication.

User means a person who uses a computer and/or device to access this website.

De-Identify means to delete any information that identifies a data subject or which can be used by a reasonably foreseeable method to identify, or when linked to other information, that identifies the data subject.

Web browser means an application used to access and view this website. Well known web browsers include Google Chrome, Mozilla Firefox, Internet Explorer, Edge and Safari.

We do not share your information with any 3rd party.

Collection of your Personal Information

We collect and process your personal information mainly to register any player to our coaching academy and to provide information pertaining to the running of the business via newsletters or individual communications.

We will only collect information that we need for that purpose.

We collect information directly from you where you provide us with your personal details, for example when you register or when you submit enquiries to us or contact us. Where possible, we will inform you what information you are required to provide to us and what information is optional.

Use of your Personal Information and Disclosure thereof

We do not sell, rent or lease its customer lists to third parties. We may, from time to time, contact you to assist with the running of the day to day business. In these cases, your unique personally identifiable information (e-mail, name, address, telephone number) is not transferred to a third party.

Information Security

We are legally obliged to provide adequate protection for the personal information we hold and to stop unauthorised access and use of personal information. We will, on an ongoing basis, continue to review our security controls and related processes to ensure that your personal information is secure.

Our security policies and procedures cover all aspects of Information Security amongst others;

Physical security;
Device & Network security;
System Access;
Secure communications;
Security in contracting out activities or functions;
Retention and disposal of information;
Governance and regulatory issues;
Investigating and reacting to security incidents.

When we contract with third parties, we impose appropriate security, privacy and confidentiality obligations on them to ensure that personal information, that we remain responsible for, is kept secure.

Where it is determined that a reasonable period has passed and we no longer are required to retain your information for the purposes for which it was collected, our Data Retention Policy requires us to either destroy, or if that is not possible, to implement data masking of the personal information that we maintain of you.

Correction of and Access to Personal Information

In certain cases, you have the right to object to the processing of your personal information. You also have the right to ask us to update, correct or delete your personal information. You may do this by contacting us at the numbers/addresses provided below.

You also have the right to know what personal information we hold about you and specify the information you would like.

In all cases, we will take all reasonable steps to confirm your identity before making changes to or providing the personal information we may hold about you.

Your Acceptance and Consent

By using this website and/or our ongoing services you expressly agree to the terms and conditions of this Privacy Policy. You also agree that this Privacy Policy applies to any information accessed via the website, and to all sections of the website.

If you do not agree to all the terms and conditions, please do not continue to use the website.

Changes to this Privacy Policy

We may change the terms and conditions of this Privacy Policy from time to time. Please check this website periodically to be informed of any of these changes. The most updated version of this Privacy Policy will apply each time that you access and use the website.

How to contact Us

If you have questions about this policy or believe we have not adhered to it, or need further information about our privacy practices or wish to give or withdraw consent, exercise preferences or access or correct your personal information, please contact us at the following:

Laurie Ward: Information Officer
Cell: 082 977 1026
E-mail: info@thecompletecricketer.co.za

If you believe that we have used your personal information contrary to this Privacy Policy, please first attempt to resolve any concerns with us directly using the information above. If you are not satisfied after this process, you have the right to lodge a complaint with the Information Regulator, under the Protection of Personal Information Act.

Their contact details are:

Street Address:
The Information Regulator (South Africa)
JD House, 27 Stiemens Street
Braamfontein
Johannesburg
2017

Postal Address:

P.O Box 31533
Braamfontein
Johannesburg
2017

General enquiries email: inforeg@justice.gov.za

Complaints email: complaints.IR@justice.gov.za

Website: <https://www.justice.gov.za/inforeg>